

SURANA COLLEGE

STUDENT FEEDBACK SURVEY 2019-20

A questionnaire with 23 questions was prepared by the committee. It was decided to collect feedback online from the students.

For each question, students' will have to select one option which are assigned different weightages. For example, for the question, **WAS YOUR PERFORMANCE IN ASSIGNMENTS DISCUSSED WITH YOU?** the options given were - **4 - Every time, 3 - Usually, 2 - Occasionally/Sometimes, 1 - Rarely, 0- Never**

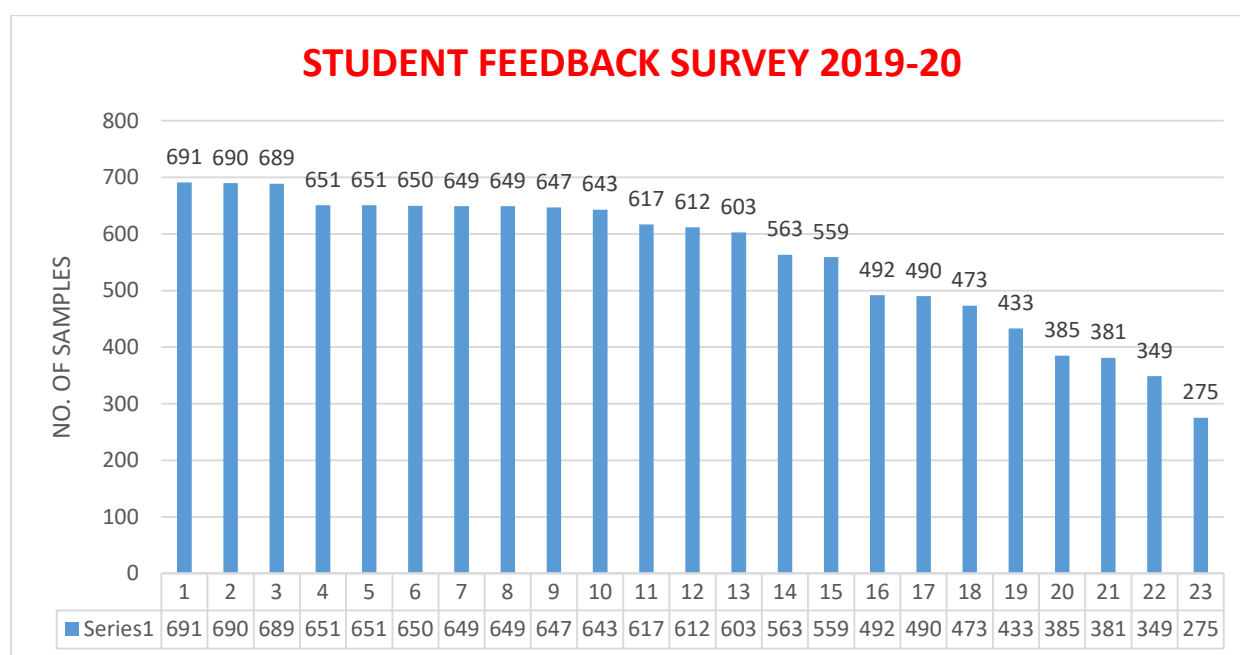
Questions used for the survey are listed below in the order of high-performing questions to relatively average-performing questions -

1. The teachers illustrate the concepts through examples and applications.
2. Fairness of the internal evaluation process by the teachers.
3. Students were encouraged to participate in online sessions.
4. The teacher was creative with online session(PPT, VIDEOS, QUIZ, OTHERS)
5. Your mentor does a necessary follow-up with an assigned task to you.
6. The overall quality of teaching-learning process in your institute is very good.
7. The teacher was enthusiastic about teaching online.
8. Do you completely listen to lecturers and stay active for the entire duration of class?
9. Teachers inform you about your expected competencies, course outcomes and programme outcomes.
10. The institution provides multiple opportunities to learn and grow.
11. The institute/teachers use student-centric methods, such as experiential learning, participative learning and problem solving methodologies.
12. Was your performance in assignments discussed with you?
13. The teachers identify your strengths and encourage you with providing right level of challenges.
14. Have you gained experience of learning in a new online environment?
15. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
16. During online session there was a lot of technical issues (audio/visual)?
17. The teacher's approach to teaching can best be described as?
18. Are you learning as much as you were before the COVID-19 crisis?
19. The teaching material was well prepared and carefully explained by the teacher during online classes.

20. Do you want to continue with the blended approach of online and offline classes even after Pandemic?
21. How much of the syllabus was covered in both online and offline classes?
22. Do you believe that high quality learning can take place without face-to-face interaction?
23. Do you feel Home based learning is better than class room learning?

An online form with the above questions was created and circulated to all the students. A total of **812** samples were collected and the data was tabulated. The graph given below depicts the questions for which the students have given the highest rating (4). It is evident that, from the graph enclosed, students have given feedback that all the questions are satisfactory and more than 50% of students have given highest rating to some of the questions. However, for the principle of continuous improvement, all the nineteen questions are analyzed in depth.

GRAPH OF HIGHEST RATING QUESTIONS



Students have appreciated their highest for the question *The teachers illustrate the concepts through examples and applications* and the second in order is the *Fairness of the internal evaluation process by the teachers*.

All the questions given in the table below are performing satisfactorily. However, it was observed that though students have adapted to online learning, a cross-section of students prefer face-to-face classes due to various technical reasons.

The order of highest to lowest, i.e., **EXCELLENT** to **LOW PERFORMER** are as follows:

1	The teachers illustrate the concepts through examples and applications.	691
2	Fairness of the internal evaluation process by the teachers.	690
3	Students were encouraged to participate in online sessions.	689
4	The teacher was creative with online session(PPT, VIDEOS, QUIZ, OTHERS)	651
5	Your mentor does a necessary follow-up with an assigned task to you.	651
6	The overall quality of teaching-learning process in your institute is very good.	650
7	The teacher was enthusiastic about teaching online.	649
8	Do you completely listen to lecturers and stay active for the entire duration of class?	649
9	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	647
10	The institution provides multiple opportunities to learn and grow.	643
11	The institute/teachers use student-centric methods, such as experiential learning, participative learning and problem solving methodologies.	617
12	Was your performance in assignments discussed with you?	612
13	The teachers identify your strengths and encourage you with providing right level of challenges.	603
14	Have you gained experience of learning in a new online environment?	563
15	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	559
16	During online session there was a lot of technical issues (audio/visual)?	492
17	The teacher's approach to teaching can best be described as?	490
18	Are you learning as much as you were before the COVID-19 crisis?	473
19	The teaching material was well prepared and carefully explained by the teacher during online classes.	433
20	Do you want to continue with the blended approach of online and offline classes even after Pandemic?	385
21	How much of the syllabus was covered in both online and offline classes?	381
22	Do you believe that high quality learning can take place without face-to-face interaction?	349
23	Do you feel Home based learning is better than class room learning?	275